



Our People

我们的成员

DIFFERENT BACKGROUNDS, SINGLE FOCUS

不同的背景，共同的目标

Some of us have financial backgrounds, some IT, some vaulting, some come from auditing and some from marketing. What unites us is sincerity and a desire to do the best job we can.

我们的成员有些人具有金融背景，有些人具有IT背景，有些人具有会计背景，有些人具有审计背景，还有些人具有市场营销背景。凝聚我们的是真诚以及尽我们所能做好这项工作的愿望。

Our goal is to continuously build, maintain and reinforce the trust given to us by customers and among ourselves.

我们的目标是不断建立、维护和加强客户对我们的信任。

We build customer trust by instilling transparency into our processes and ensuring that we have reliable solutions to customer concerns (e.g. bullion genuinity, storage).

我们通过增强流程的透明性来建立客户对我们的信任，并确保针对客户最关心的问题(比如金银的检测与存储问题)提供最可靠的解决方案。

We maintain trust by planning for worst-case scenarios, and continuously improve safeguards to protect our and our customers' wealth and interests.

我们通过建立针对最坏情况的应对方案维持客户对我们的信任，并通过不断完善保障措施来保护自身和客户的财富以及利益。

We reinforce trust through a flat company organization whereby most employees are also long-term company shareholders, resulting in genuine care and low staff turnover.

我们通过扁平化的公司组织来加强客户对我们的信任，大多数员工也是公司的长期股东，从而实现真正的关怀和低员工流失率。

We are proud of our achievements and the trust we received from our customers, and safeguard it dearly.

我们为我们的成就和我们从客户那里获得的信任感到自豪，并对此予以高度的重视。